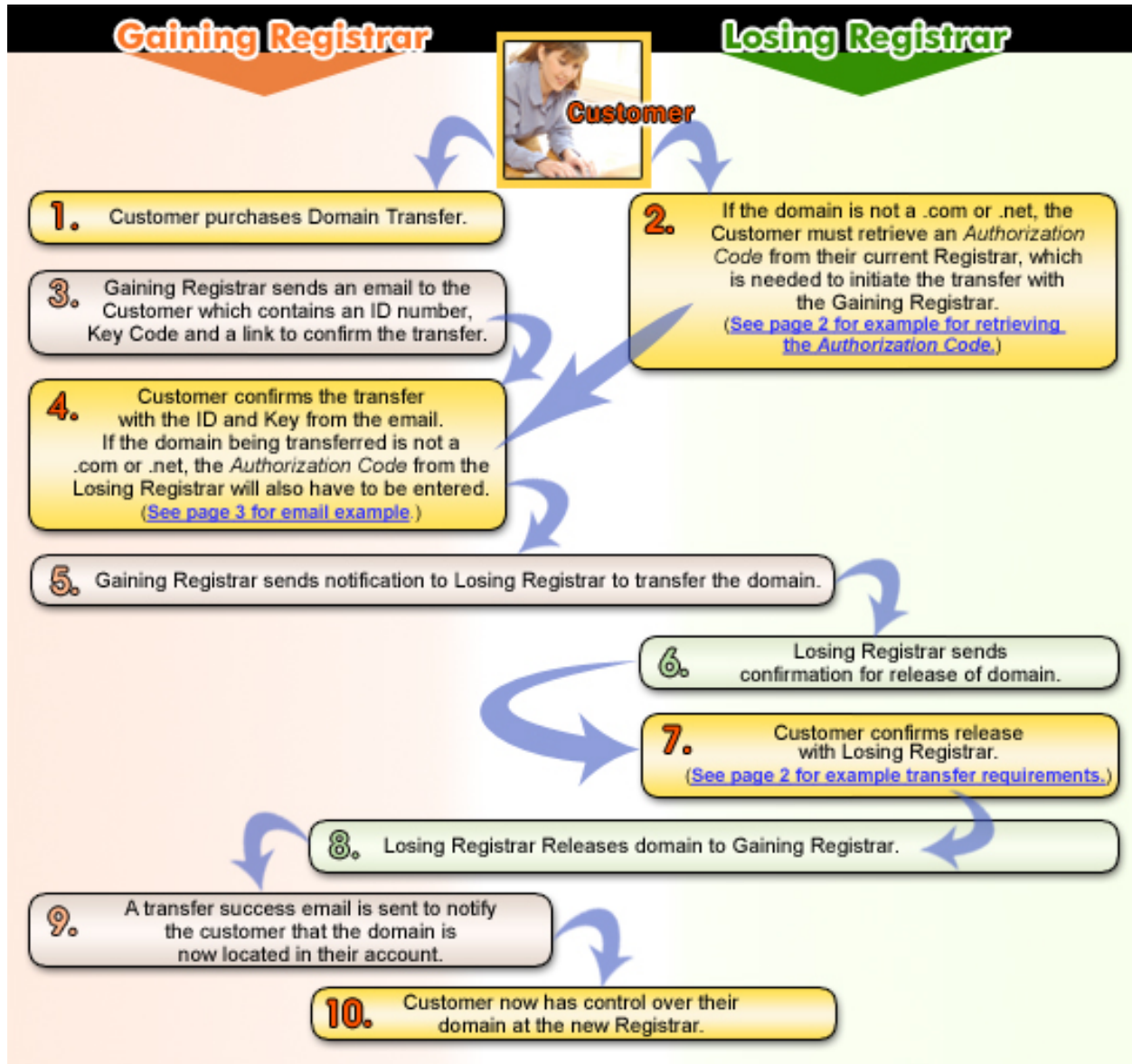


THE INSIDER'S GUIDE TO DOMAIN TRANSFERS



*All confirmations are sent to the 'Administrative' contact email address listed for the domain.

Common Problems with Domain Transfers

1. Gaining Registrar receives no response from the 'Administrative' (Admin) Contact in 30 days or Admin Email is no longer valid ([our example confirmation email located on page 3](#)).
2. On .org, .info, .us, and .biz domains the customer does not retrieve the Authorization Code (Auth Code) for the particular domain from the Losing Registrar ([information on retrieving Authorization Code located on page 2](#)) and enter the information to the Gaining Registrar which is needed in order to initiate the domain transfer.
3. Domain is in the 'Lock' status, expired, or has been registered or renewed in the last 60 days.
4. Losing Registrar transfer confirmation email was not responded to in their allotted time frame.

Registrar Contact Information and Retrieving Transfer Authorization Code for .org, .info, .us, and .biz domains

Registrar	Auth Code (.org, .info, .us, .biz)	Contact Info	Transfer Approval
Network Solutions	Call 24 hour support and request Auth Code and they will send to 'Admin' contact on domain.	(888) 642-9675 24/7	Confirmation Email sent to 'Registrant' on domain to approve transfer.
Register.com	Within Account Management click on a Domain Name to view its details. The Auth Code will be listed on the right.	(800) 899-0724 24/7	Link within the email confirmation to 'Admin' to approve transfer.
Tucows	Auth Code located in account within the Domain Details at manage.opensrs.net, username and password provided from reseller.	(800) 371-6992 M-F 8am-8pm support@opensrs.org	Email to 'Admin' to approve transfer.
Verio	Email domreg@verio-hosting.com from 'Admin' contact email and they will send the Auth Code.	(800) 438-8374 or support@verio.com	Email to 'Admin' from Transfers@opensrs.org to approve transfer.
MelbourneIT	Email das@melbourneit.com.au with Domain Name, Registry Key, and request Auth code. Info will be sent to 'Admin'	+61 38624-2300 www.melbourneit.com.au/contacts/support.php	Email to 'Admin' to approve transfer.
eNom	Auth Code located on bottom of 'whois' info for Domain Name located in the account management area.	(425) 274-4500	Auto-approval of transfer after approximately 5 days.
eNom reseller	Go to www.enom.com/help, and enter Domain Name, this will provide contact information for reseller and then request Auth Code..	Varies by Reseller	Auto-approval of transfer after approximately 5 days.
Bulk Register	Email domainsupport@bulkregister.com from 'Admin', if reseller is listed as 'Admin' contact, call reseller.	(877) 527-8869 M-F 9am-7pm domainsupport@bulkregister.com	Email to 'Admin' to approve transfer from transfer@bulkregister.com
Joker.com	(Pre-Approval Needed) Log into account and go to 'Service Zone', under advanced options click 'Proceed->Next, click 'Transfer' button and supply Domain Name. Email sent to 'Admin' and within 5 days pre-approval granted. 10 day window for transfer begins. Now, go to the 'Service Zone' and click the 'Status' button.	https://joker.com/?mode=support&support_type=intro No Phone Support	10 day window with pre-approval required. Instructions in Auth Code Heading.
Stargate	Email online support from 'Admin' email provided in Contact Info heading.	www.stargateinc.com/uss/contact.asp# No Phone Support	Auto-approval of transfer after approximately 5 days.
Names4Ever	Auth Code for transfer is your account password.	Online Chat Support (877) 275-8763	Auto-approval of transfer after approximately 3 days.
AIT Domains	Send a transfer request to them via an online support ticket, and they will send the Auth Code.	(877) 549-2881 aitdomains.com/tickets.htm.often	5 day waiting period, no approval, no email.

Our Transfer Confirmation Email and Entering ID, Key, and Authorization Code

Dear Valued Customer,

We are seeking approval for a transfer request, initiated for the following domain(s):

You are currently listed as the Administrative Contact for the domain name(s). By authorizing the domain transfer, you are agreeing to change the registrar of record.

To proceed with the transfer we must have your authorization. You may ACCEPT or DECLINE this transfer request by visiting: https://www.securepaynet.net/gdshop/trans_login.asp

Please provide the following codes in order to process this domain transfer. Simply copy and paste the codes into the corresponding fields when prompted:

ID: <Id>

Key: <Key>

If for any reason this information is incorrect or you feel this domain transfer request was made in error, please contact us immediately at support@supportwebsite.com.

This message was generated automatically. We cannot accept authorizations by phone. You must use the link and codes above to respond to the domain transfer request.

The link provided in the email will take you to this page:

Domain Transfer Confirmation

In order to accept or decline this transfer, you will need to provide confirmation credentials. The required information was sent to you in an email. Please enter the requested ID and key below to proceed.

Please provide the transfer confirmation credentials below:

ID:

Key:

After you enter the ID and Key AND your domain is either .org, .info, .us, or .biz you will need to enter an Authorization Code on the same page:

Please select an option below:

Thank you for your interest in transferring OEUAJAOEUOAEUOAEU.BIZ from your current registrar to GoDaddy.com.

For your domain name security, we require your authorization to complete this transfer.
If you wish to proceed with the transfer, please select YES to start the transfer process now. If you wish to cancel this transfer, please select NO to stop the transfer process.

NOTE: Cancellation of the domain transfer does not entitle you to a refund of any fees that you may have paid. If you cancel the transfer now, you may re-purchase at a later time for additional registration fees.

This Domain Requires an Authorization Code for Transfer:

Auth Code:

YES | I authorize this transfer

NO | I do not authorize this transfer